The extra mile has no traffic jams.
Todd Lapidus

When you do a little more, you stand out a lot more.
Ron Kaufman

Service with a Smile
UpYourService.com
Service is what life is all about.
Marian Edelman

Serve well,
do well,
live well.
Ron Kaufman

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UpYourService.com
Outrageous actions can lead to outrageous results.
Arthur Kaufman

Be outrageous!
It's the only place that isn't crowded.
Ron Kaufman
If a customer comes into the store without a smile, I'll give them one of mine.
Sam Walton

If customers leave without a purchase, you have not failed. If customers leave without a smile, you have.
Ron Kaufman

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All people smile in the same language.
Anne Frank

Crossing the barrier can be as simple as a smile.
Ron Kaufman

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Our goal is perfection. Excellence will be tolerated.
Sim Kay Wee

Make your upper limit, no limit.
Ron Kaufman

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A thousand good words will not leave so strong an impression as one good deed.

Henrik Ibsen

Don't just talk about it, do it.

Ron Kaufman

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Don't just learn the tricks of the trade. Learn the trade.
James Bennis

Strong service skills are the foundation for success.
Ron Kaufman

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You can't promise your customers sunny weather, but you can promise to hold an umbrella over them when it rains.

Ron Zemke

Always do what you can, instead of worrying about what you can't.

Ron Kaufman

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No one ever listened themselves out of a job.
Calvin Coolidge

You've got one mouth and two ears. There's a reason.
Ron Kaufman

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The greatest gift you can give another is the purity of your attention.

Richard Moss

Your attention is measured in quality not quantity.

Ron Kaufman
People are only as rich as they give. Who gives great service gets great returns.
Elbert Hubbard

An investment in service is sure to pay you back.
Ron Kaufman

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